

# Sustained Giving FAQs

## Recurring Gift FAQs

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Become a loyal partner to the St. Charles City-County Library Foundation by committing to automatically donate monthly, quarterly or semi-annually! Recurring giving is a convenient way to make a greater impact through an automated recurring donation by credit card or direct debit. Learn more below about the benefits for donors and our organization and details about the program.

### How do recurring donations benefit donors?

- There are fewer administrative costs to cover which means more of your money goes to support the Library Foundation's mission.
- Avoid the hassle of re-entering your details every time you make a donation.
- Contribute to the longevity of our organization by providing consistent support and see the long-term impact.
- It is easy to edit or cancel a donation commitment anytime.

```
window.bboxInit = function () { bbox.showForm('9341095f-a877-47df-afe2-0e9064b4df4b'); };  
(function () { var e = document.createElement('script'); e.async = true; e.src =  
'https://bbox.blackbaudhosting.com/webforms/bbox-min.js';  
document.getElementsByTagName('head')[0].appendChild(e); } ());
```

### How does recurring giving benefit the organization?

- Provides consistent and reliable donation income, making it easier to plan and budget.
- Less admin work helping donors make one-time gifts – the donation will be made automatically.
- No need to send reminder emails to donors – they can set it and forget it.
- Reduce use of paper donations forms, stamps, envelopes and checks.

### How does recurring giving work?

Complete the online donation form [here](#) (insert link). Select amount and frequency you want to give and enter your payment information (Payments are processed through Blackbaud Merchant Services which is a Blackbaud's end-to-end payment processing solution that meets the industry's toughest data security standards.)

### When will my credit card be charged?

Your card will be charged automatically on the 15<sup>th</sup> of each month, every three months, or every six months depending on the frequency you choose. If the 15<sup>th</sup> falls on a weekend, your gift will be processed on the following Monday.

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### Can I use my bank account instead?

Yes! On the donation form, under payment details, select direct debit and enter your bank account information.

### What if I need to make changes or stop my contribution?

Not a problem. Call 636.441.2300 x1583 or email [foundation@stchlibrary.org](mailto:foundation@stchlibrary.org) [1] and we will make the changes needed or stop your contribution.

### Will I receive a tax-deductible receipt?

Yes, in January we will send you a tax-deductible receipt for the previous year.

### Questions?

Contact us at 636.441.2300 x 1583 or [foundation@stchlibrary.org](mailto:foundation@stchlibrary.org)

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**Source URL:** <https://www.stchlibraryfoundation.org/RecurringGift>

### Links:

[1] <mailto:foundation@stchlibrary.org>